

PROTECT AND OPTIMIZE YOUR OPERATION WITH

System Assurance Center

ECOLAB® | **NALCO** Water

[VIEW OUR OFFERINGS](#) →

Our Ecosystem Around 3D TRASAR

Our linked ecosystem of (A) smart technology, (B) connected chemistry, (C) extensive expertise and (D) actionable insights works around 3D TRASAR to help support your unique water needs and further optimize your operation.



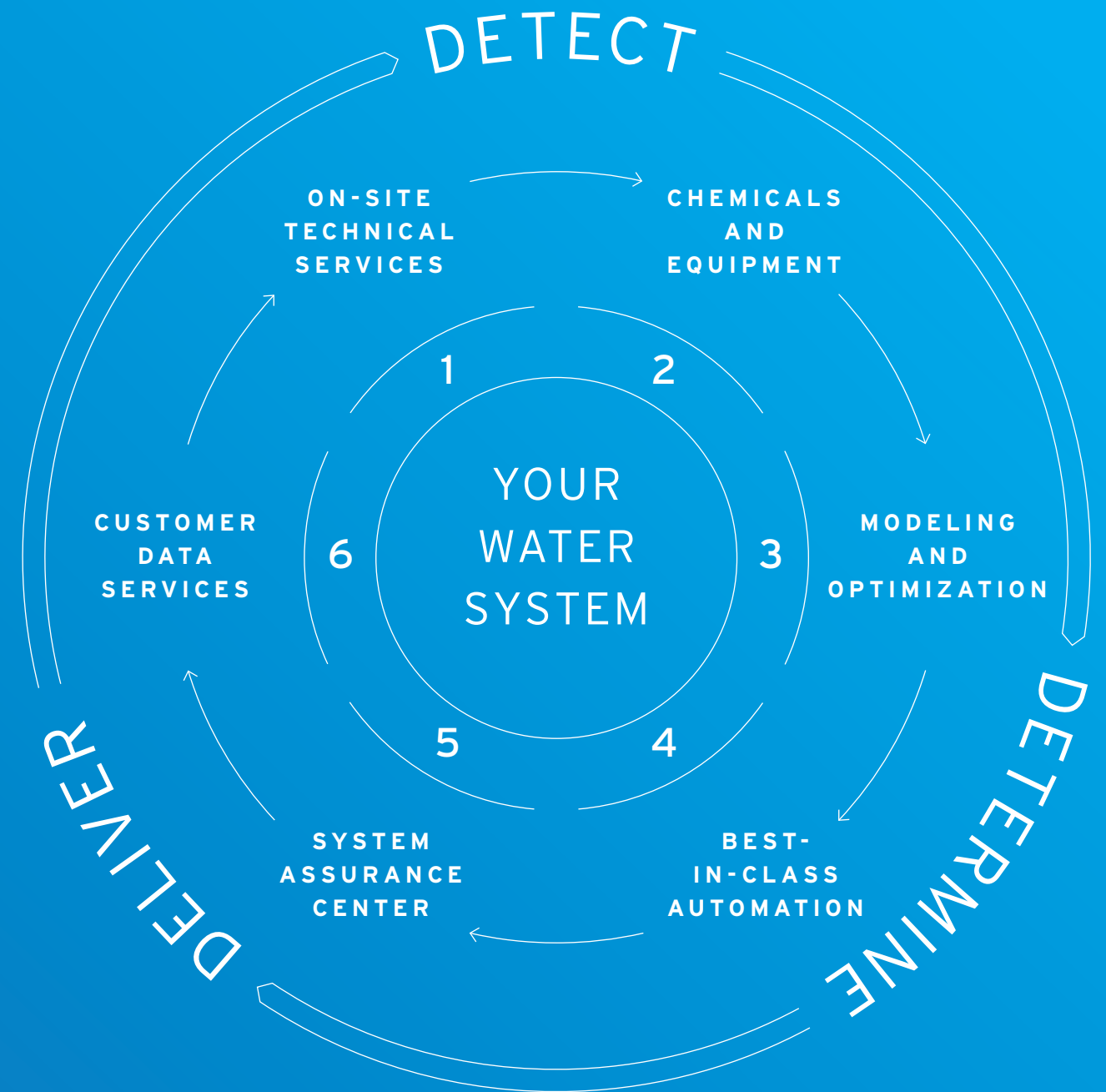
Detect, Determine, Deliver

The reliable and connected 3D TRASAR controllers are designed to detect system upsets and determine needed corrective action to deliver exceptional performance.

DETECT system variability and operational problems with world class automation and 24/7 monitoring.

DETERMINE corrective actions needed based on proprietary chemical control algorithms.

DELIVER improved results that drive optimal performance and savings potential.



The System Assurance Center Ensures Your Operation Runs Smoothly

The System Assurance Center (SAC) is the global nerve center for our 3D TRASAR Automation Technology. The center takes the pulse of thousands of water systems around the world.

UNMATCHED EXPERIENCE IN WATER MANAGEMENT

25K

SYSTEMS HANDLED
GLOBALLY

125

COUNTRIES
CONNECTED

12

YEARS OF PROVEN
EXPERIENCE

140

TRAINED CHEMICAL
ENGINEERS

24/7/365

SUPPORT AND SERVICE OPERATIONS

Our Core Offering

The System Assurance Center acts as an extension of our representatives and site operations, providing an extra layer of protection. With our core offering, your operation will be in good hands with around-the-clock system monitoring.



Core Features

Initial System Health Check

24/7/365 Alarm Notification

Remote Assistance

Summary Reporting



KEY BENEFIT

Peace of mind, reliability and assurance that your operation will run smoothly.

CORE FEATURE #1

Initial System Health Check

One-time health check-up to help ensure your system operates according to best practices.

Use our proprietary modeling software to help ensure proper chemical dosage program is in place for site-specific conditions.

Conduct thorough analysis and provide detailed report with recommendations for overall system improvement.

CORE FEATURE #2

24/7/365 Alarm Notification

24/7/365 coverage. SAC experts respond to alarms nights, weekends and holidays.

Alarm notifications are delivered within an average of 10 minutes or less. Includes trend charts and possible root cause recommendations.

Alarm notifications are sent via phone, text message and/or e-mail, based on the criticality of the alarm situation.

CORE FEATURE #3

Remote Assistance

Remote controller change requests to the 3D TRASAR Controller configuration settings can be made to SAC experts 24/7/365.

Changes are made safely and securely via state-of-the-art fire-walled infrastructure.

You can make change requests via email, and changes will be implemented within 24 hours.

CORE FEATURE #4

Summary Reporting

Controller performance overview using our data dashboard.

7-day and 30-day trend graphs for key parameters.

Reports can be delivered weekly or monthly.

LIMITED TIME OFFERING

System Assurance Center Premium

Our premium offering is an elevated service that goes with the ECOLAB3D™ bundle. With this service, your operation will benefit from a dedicated team of senior engineering experts who know your business and plant.



Premium Features

Dedicated Engineering Team

An extension of your team with in-depth knowledge of your business dynamics

Fast Issue Resolution

24/7/365 critical KPI monitoring and issue resolution within 24 hours

Regular Health Check

System health check every six months to provide optimal performance

Enterprise Reporting

Quarterly enterprise performance report focusing on scaling, corrosion, and microbial KPIs, as well as issue resolution time and controller performance



KEY BENEFIT

Dedicated team and rapid problem solving to elevate your peace of mind and operational success.

Learn More About What System Assurance Center Can Do for You

LEARN MORE AT [ECOLAB.COM](https://www.ecolab.com) →

CONTACT US TO GET STARTED →

